

CITIZEN'S ADVICE:

The Citizens Advice service helps people resolve their legal, money and other problems.

They provide free information and advice from over 3,000 locations. They are quite influential and the government listens to them. You can just walk in off the street and ask them for advice. It's very informal and uncomplicated. They will know a lot about the local area, and they'll know who can help you. If you cannot speak English well, they can usually help with a translator or interpreter. Citizens Advice and its offices are all registered charities. They use over 20,000 volunteers, most of whom are trained. They help people to resolve nearly 5.5 million problems every year. It's a great service! And they are very friendly to foreigners! Their languages include English, Welsh, Bengali, Chinese, Gujarati, Punjabi and Urdu. But local offices may well be staffed by speakers of other languages.

Citizens Advice has websites at www.adviceguide.org.uk and www.citizensadvice.org.uk but their offices are easily identified (see the separate listing, on this product, of all their offices) or look for their sign.

